

# OSLC 2012 Community Survey

## OSLC 2012 Community Survey



Welcome to the 2012 OSLC Community Survey.

The Survey consists of the following sections of questions:

- \* Demographic Questions
- \* Common Questions
- \* Participant Questions
- \* Implementer Questions
- \* User Questions

If you don't identify yourself as a Participant, Implementer, or User, you will not be asked questions from those sections.

Even if you've never heard of OSLC until someone asked you to take this survey, your responses are still valuable to the OSLC Community (and the survey won't take very long, since your answers will disqualify yourself from most questions!).

Questions marked with an asterisk (\*) are mandatory.

No personally identifying information will be collected in the Survey.

Complete Survey results will be made available through [open-services.net](http://open-services.net).

Thank you for your participation.

## Demographic Questions

**\*1. In what country do you reside?**

**(sorted by TLD)**

**\*2. How many years of professional experience do you have?**

- |   |  |
|---|--|
| <input type="radio"/> None              | <input type="radio"/> 11-15 years        |
| <input type="radio"/> Less than 2 years | <input type="radio"/> 16-20 years        |
| <input type="radio"/> 2-5 years         | <input type="radio"/> More than 20 years |
| <input type="radio"/> 6-10 years        |  |

## \*3. Which of the following most closely describes your industry?

- Chemical and petroleum manufacturing
- Construction and engineering
- Consumer products manufacturing (consumer packaged goods, pharma/biotech)
- Don't know
- Financial services
- Government (federal, state, local)
- High-end tech products manufacturing (aerospace, industrial electronics, software)
- Individual - not affiliated with an industry
- Industrial products manufacturing (automotive, machinery, equipment)
- Insurance
- Media, entertainment and leisure (advertising, publishing, recreation)
- Primary products manufacturing (agriculture, metals)
- Professional services (accounting, consulting, legal, outsourcing)
- Public services (healthcare, nonprofit, private education)
- Researcher
- Retail (food and beverage, general merchandise)
- Student
- Telecom carriers
- Transportation and logistics (shipping and transport, warehousing)
- Utilities (electricity, water and waste)
- Wholesale
- Other (please specify)

## \*4. What is your best estimate of how many employees work at your organization?

- Individual, not affiliated with an organization
- Fewer than 100
- 100 to 999
- 1,000 to 4,999
- 5,000 to 19,999
- 20,000 or more
- Don't know

## \*5. What's your organization's primary role?

- Tool integrator
- Tool provider
- Tool user

## \*6. Which of these titles best fits your role in the organization?

- Consultant
- Development manager
- Executive manager (CEO, CFO, CMO, COO, CTO, Executive Vice President, Senior Vice President, Vice President)
- Individual, not affiliated with an organization
- Mid-manager (Director, Senior Manager)
- Other line function (line function means you are directly involved in producing and selling your products/services)
- Other staff function (staff function means you provide an internal support function to the line function employees)
- Product/marketing manager
- Programmer
- Sales representative
- Software quality assurance person (including testers)
- Student
- Systems architect

## Common - Awareness of OSLC

### \*7. When did you first hear about OSLC?

- |                            |                                      |
|----------------------------|--------------------------------------|
| <input type="radio"/> 2008 | <input type="radio"/> 2011           |
| <input type="radio"/> 2009 | <input type="radio"/> 3-6 months ago |
| <input type="radio"/> 2010 | <input type="radio"/> 0-3 months ago |

### \*8. How have you heard/learnt about OSLC?

- |   |  |
|---|--|
| <input type="checkbox"/> open-services.net      | <input type="checkbox"/> Webcast               |
| <input type="checkbox"/> Don't know             | <input type="checkbox"/> Friend                |
| <input type="checkbox"/> Social media           | <input type="checkbox"/> Colleague             |
| <input type="checkbox"/> Business Partner       | <input type="checkbox"/> IBM Rational Innovate |
| <input type="checkbox"/> Other Conference       | <input type="checkbox"/> Article/White Paper   |
| <input type="checkbox"/> W3C                    | <input type="checkbox"/> jazz.net              |
| <input type="checkbox"/> Other (please specify) |  |

# OSLC 2012 Community Survey

## Common - About OSLC

**\*9. Based on your understanding of OSLC, to what degree do you agree with the following statements?**

	1 - not at all	2	3	4	5 - somewhat	6	7	8	9	10 - completely	N/A or Don't know
By using OSLC for software integrations, organizations improve their business outcomes.	<input type="radio"/>										
OSLC integration techniques represent a significant improvement over traditional integration techniques.	<input type="radio"/>										
OSLC specifications are completely free for anyone to use.	<input type="radio"/>										
By using OSLC for software integrations, organizations realize cost savings.	<input type="radio"/>										
OSLC integrations help organizations implement leaner and/or more agile processes.	<input type="radio"/>										
By using OSLC for software integrations, organizations increase the value they produce.	<input type="radio"/>										
There are OSLC specifications to address the most important integration scenarios.	<input type="radio"/>										

# OSLC 2012 Community Survey

## Common - About the OSLC Community

**\*10. Based on your understanding of the OSLC Community, to what degree do you agree with the following statements?**

	1 - not at all	2	3	4	5 - somewhat	6	7	8	9	10 - completely	N/A or Don't know
The OSLC Community is open to new ideas and contributions from any member.	<input type="radio"/>										
I know what the goals and objectives of the OSLC Community are.	<input type="radio"/>										
The processes and requirements for participation are acceptable.	<input type="radio"/>										
If I have questions about anything to do with OSLC, I know where I can get them answered.	<input type="radio"/>										
The OSLC Community has the right amount of governance.	<input type="radio"/>										
Anyone can participate in specification development.	<input type="radio"/>										

## Do you participate in OSLC?

### \*11. When did you start participating in an OSLC workgroup?

- 0-3 months ago
- 3-6 months ago
- 2011
- 2010
- 2009
- 2008
- I haven't participated in OSLC

## Participant Questions

### \*12. In which workgroups have you participated?

- |  |  |
|--|--|
| <input type="checkbox"/> Architecture Management | <input type="checkbox"/> Estimation and Measurement        |
| <input type="checkbox"/> Asset Management        | <input type="checkbox"/> Product Lifecycle Management      |
| <input type="checkbox"/> Automation              | <input type="checkbox"/> Quality Management                |
| <input type="checkbox"/> Change Management       | <input type="checkbox"/> Reporting                         |
| <input type="checkbox"/> Communications          | <input type="checkbox"/> Requirements Management           |
| <input type="checkbox"/> Core                    | <input type="checkbox"/> Software Configuration Management |
| <input type="checkbox"/> Other (please specify)  |  |

### \*13. Do you still participate in this (these) workgroup(s)?

- Yes (all selected workgroups)                       No
- Yes (some of the selected workgroups)

### \*14. Thinking of all workgroups in which you have participated, in what ways have you contributed?

- |   |  |
|---|--|
| <input type="checkbox"/> Scenario elucidation   | <input type="checkbox"/> Specification development |
| <input type="checkbox"/> Scenario selection     | <input type="checkbox"/> Specification review      |
| <input type="checkbox"/> Other (please specify) |  |

## Participants - Your Contributions

**\*15. Thinking of all workgroups in which you have participated, how well do you feel you were able to contribute ...**

	1 - not at all	2	3	4	5 - somewhat	6	7	8	9	10 - completely	N/A or Don't know
during scenario elucidation?	<input type="radio"/>										
during scenario selection?	<input type="radio"/>										
during specification development?	<input type="radio"/>										
during specification review?	<input type="radio"/>										
overall, throughout the whole process?	<input type="radio"/>										

**16. Considering your contributions to the workgroups in which you have participated, is there anything you'd like to add?**

## Participants - Tools and Collaborartion

**\*17. How useful have you found the following tools (either provided by open-services.net, or by workgroup participants) for workgroup collaboration?**

	1 - not at all	2	3	4	5 - somewhat	6	7	8	9	10 - completely	N/A or Don't know
Forum	<input type="radio"/>										
Direct email	<input type="radio"/>										
Mailing lists	<input type="radio"/>										
Conference call	<input type="radio"/>										
Screen sharing	<input type="radio"/>										
Wiki	<input type="radio"/>										

**18. Considering the collaborative effort of the workgroups in which you have participated, is there anything you'd like to add?**

**19. Which additional tools do you think would be useful for workgroup collaboration?**

- Blog
- Work item/issue tracker
- Planner
- Other (please specify)
- Real-time collaborative editor
- Instant Messaging/IRC
- Calendar

## Participants - Outcomes

**\*20. Considering specifications that have been finalized by workgroups in which you participated, how well do you think the final specification ...**

	1 - not at all	2	3	4	5 - somewhat	6	7	8	9	10 - completely	N/A or Don't know
addressed the scenarios the workgroup selected at the beginning?	<input type="radio"/>										
met the needs of your organization?	<input type="radio"/>										
met the needs of the industry?	<input type="radio"/>										

**21. Considering specifications that you have contributed to that have been finalized, is there anything you'd like to add?**

**\*22. Considering your experiences participating in workgroups, how likely is it that ...**

	1 - not at all	2	3	4	5 - somewhat	6	7	8	9	10 - completely
you would recommend your peers (in your organization and beyond) to join a workgroup?	<input type="radio"/>									
your will continue to participate?	<input type="radio"/>									
you would join a new workgroup covering a topic relevant to you?	<input type="radio"/>									

**23. Is there anything you'd like to add regarding your experiences participating in workgroups?**

## Have you implemented OSLC?

### \*24. Have you implemented any OSLC specifications?

- Yes – as a consumer
- Yes – as both a provider and a consumer
- Yes – as a provider
- No

## Implementer Questions

### 25. Which OSLC specifications have you implemented as a consumer?

- |   |   |
|---|---|
| <input type="checkbox"/> Architecture Management v1 | <input type="checkbox"/> Core v2                              |
| <input type="checkbox"/> Architecture Management v2 | <input type="checkbox"/> Quality Management v1                |
| <input type="checkbox"/> Asset Management v1        | <input type="checkbox"/> Quality Management v2                |
| <input type="checkbox"/> Asset Management v2        | <input type="checkbox"/> Requirements Management v1           |
| <input type="checkbox"/> Change Management v1       | <input type="checkbox"/> Requirements Management v2           |
| <input type="checkbox"/> Change Management v2       | <input type="checkbox"/> Software Configuration Management v1 |
| <input type="checkbox"/> Core v1                    |   |

### 26. Which OSLC specifications have you implemented as a producer?

- |   |   |
|---|---|
| <input type="checkbox"/> Architecture Management v1 | <input type="checkbox"/> Core v2                              |
| <input type="checkbox"/> Architecture Management v2 | <input type="checkbox"/> Quality Management v1                |
| <input type="checkbox"/> Asset Management v1        | <input type="checkbox"/> Quality Management v2                |
| <input type="checkbox"/> Asset Management v2        | <input type="checkbox"/> Requirements Management v1           |
| <input type="checkbox"/> Change Management v1       | <input type="checkbox"/> Requirements Management v2           |
| <input type="checkbox"/> Change Management v2       | <input type="checkbox"/> Software Configuration Management v1 |
| <input type="checkbox"/> Core v1                    |   |

## Implementers - Your Experience

### \*27. What were the primary reasons for implementing the specification?

- To integrate established tools with a product my company purchased
  To integrate products my company produces
- To integrate my product with 3rd party products
  To support specification finalization
- Other (please specify)

### \*28. How would you rank the ease with which you:

	1 - only with herioc effort	2	3	4	5 - average effort	6	7	8	9	10 - trivial effort	N/A or Don't know
understood the concepts of Linked Data	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
understood the scenarios, and how they were, addressed by the specification	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
understood and could call a RESTful API	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
understood and could implement a RESTful API	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
understood and could write SPARQL queries	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
understood and could process SPARQL queries	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
implemented and OSLC Consumer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
implemented and OSLC Producer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

# OSLC 2012 Community Survey

## \*29. Considering the ease with which you implemented the specification, how did the following help or hinder you:

	1 - more trouble than worth	2	3	4	5 - somewhat	6	7	8	9	10 - surpassing all expectations	N/A or Don't know
development tools to assist OSLC developers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
use of mailing lists and forums to get assistance and clarification from workgroup members	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
final specification document	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
scenario descriptions and other documents developed by the workgroup	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
access to a reference implementation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
access to test suites (potentially existing implementers of the "other side")	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
your own experience in the specification development process	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## 30. Considering your experience implementing specifications, improvements in which area(s), do you think, would help someone else do the same thing with greater ease?

- access to a reference implementation
- access to test suites (potentially existing implementers of the "other side")
- development tools to assist OSLC developers
- final specification document
- personal experience in the specification development process
- scenario descriptions and other documents developed by the workgroup
- use of mailing lists and forums to get assistance and clarification from workgroup members
- Other (please specify)

## 31. Considering your experience implementing specifications, improvements in which area(s), would help you the next time you implement a specification?

- access to a reference implementation
- access to test suites (potentially existing implementers of the "other side")
- development tools to assist OSLC developers
- final specification document
- personal experience in the specification development process
- scenario descriptions and other documents developed by the workgroup
- use of mailing lists and forums to get assistance and clarification from workgroup members
- Other (please specify)

## 32. Considering your experience implementing specifications, is there anything else you would like to add?

## Implementers - Other Integration Technologies

### 33. What other integration technologies have you used / do you use?

- CORBA
  OSGi  
 Custom/proprietary API
  SOAP  
 ESB  
 Other (please specify)

### \*34. Which integration technologies do you prefer?

	1 - not at all	2	3	4	5 - somewhat	6	7	8	9	10 - preference	N/A or Don't know
CORBA	<input type="radio"/>										
OSGi	<input type="radio"/>										
SOAP	<input type="radio"/>										
Custom/proprietary API	<input type="radio"/>										
OSLC	<input type="radio"/>										
Other (specify below)	<input type="radio"/>										
ESB	<input type="radio"/>										

Other (if ranked above)

### \*35. Considering your OSLC integrations, in comparisons to other integrations, how would you rank them with respect to these software qualities:

	1 - poor	2	3	4	5 - average	6	7	8	9	10 - superior	N/A or Don't know
Simplicity	<input type="radio"/>										
Reusability	<input type="radio"/>										
Security	<input type="radio"/>										
Debugability	<input type="radio"/>										
Scalability	<input type="radio"/>										
Efficiency	<input type="radio"/>										
Maintainability	<input type="radio"/>										
Reliability	<input type="radio"/>										

**36. Considering OSLC and other integration technologies with which you have experience, is there anything you would like to add?**

## Implementers - Additional Thoughts

**37. Is there anything you'd like to add regarding your experience implementing specifications?**

## Do you use OSLC integrations?

**\* 38. Do you use, or have you used, a software solution that is integrated using OSLC?**

(  
**If you're not sure, take a look at some of the software that implements OSLC here:**  
**<http://open-services.net/software/>**  
)

- Yes, currently       Yes, but not anymore       No       Don't know

## User Questions

### \*39. Where have the OSLC integrations you've used come from?

- Built-in to 3rd-party software
- Custom-built integration
- Don't know
- Publically-available adapter to 3rd-party software

### \*40. Considering your experience using products integrated with OSLC, to what degree do you agree with the following statements?

	1 - not at all	2	3	4	5 - somewhat	6	7	8	9	10 - completely	N/A or Don't know
The integration saves me time and effort.	<input type="radio"/>										
It was easy to start using the integration.	<input type="radio"/>										
I use the delegated UI (hover details) feature regularly	<input type="radio"/>										
The integration gives me improved traceability across artifacts and through my process.	<input type="radio"/>										

### 41. Considering your experience using OSLC integrations, is there anything else you would like to add?

## Final Thoughts

**42. Thinking about OSLC, in general, Is there anything else you would like to add?**

