OSLC 2012 Community Survey

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Welcome to the 2012 OSLC Community Survey.

The Survey consists of the following sections of questions:
* Common Questions
* Workgroup Participant Questions
* Specification Implementer Questions
* End-user Questions
* Demographic Questions
If you don't identify yourself as a Participant, Implementer, or End-user, you will not be asked questions from those sections.
Even if you've never heard of OSLC until someone asked you to take this survey, your responses are still valuable to the OSLC Community.

Questions marked with an asterisk (*) are mandatory. There are very few mandatory questions.

No personally identifying information will be collected in the Survey.
Complete Survey results will be made available through open-services.net.

Thank you for your participation.

OSLC 2012 Community Survey

Common - Awareness of OSLC

*1. Considering software tools, what's your organization's primary role?

○ Tool integrator

○ Tool provider

○ Tool user

*2. When did you first hear about OSLC?

○ 2008   ○ 2011

○ 2009   ○ 2012

○ 2010

*3. How have you heard/learnt about OSLC?

☐ Social media   ☐ Friend

☐ Webcast   ☐ Colleague

☐ I can't remember   ☐ open-services.net

☐ jazz.net   ☐ Business Partner

☐ Other Conference   ☐ IBM Rational Innovate

☐ W3C   ☐ Article/White Paper

☐ Other (please specify)

[   ]

Common - About OSLC

4. Based on your understanding of OSLC, to what degree do you agree with the following statements?

	1 - not at all	2	3 - somewhat	4	5 - completely	N/A or Don't know
OSLC integration techniques represent a significant improvement over traditional integration techniques.	○	○	○	○	○	○
By using OSLC for software integrations, organizations realize cost savings.	○	○	○	○	○	○
By using OSLC for software integrations, organizations improve their business outcomes.	○	○	○	○	○	○
OSLC integrations help organizations implement leaner and/or more agile processes.	○	○	○	○	○	○
By using OSLC for software integrations, organizations increase the value they produce.	○	○	○	○	○	○
OSLC specifications are completely free for anyone to use.	○	○	○	○	○	○
There are OSLC specifications to address the most important integration scenarios.	○	○	○	○	○	○

Common - About the OSLC Community

5. Based on your understanding of the OSLC Community, to what degree do you agree with the following statements?

	1 - not at all	2	3 - somewhat	4	5 - completely	N/A or Don't know
If I have questions about anything to do with OSLC, I know where I can get them answered.	○	○	○	○	○	○
I know what the goals and objectives of the OSLC Community are.	○	○	○	○	○	○
The processes and requirements for participation are acceptable.	○	○	○	○	○	○
Anyone can participate in specification development.	○	○	○	○	○	○
The OSLC Community has the right amount of governance.	○	○	○	○	○	○
The OSLC Community is open to new ideas and contributions from any member.	○	○	○	○	○	○

Do you participate in OSLC?

*6. When did you start participating in an OSLC workgroup?

○ 2012

○ 2011

○ 2010

○ 2009

○ 2008

○ I haven't participated in OSLC; I might in the future

○ I have never considered participating in OSLC

Participants - Workgroups

7. In which workgroups have you participated?

☐ Architecture Management

☐ Asset Management

☐ Automation

☐ Change Management

☐ Communications

☐ Core

☐ Estimation and Measurement

☐ Product Lifecycle Management

☐ Quality Management

☐ Reporting

☐ Requirements Management

☐ Software Configuration Management

8. Do you still participate in the workgroups that you selected above?

○ Yes (all selected workgroups)

○ Yes (some of the selected workgroups)

○ No

Participants - Your Contributions

9. Thinking of all workgroups in which you have participated, in what ways have you contributed?

☐ Developing implementations   ☐ Reviewing specifications

☐ Developing scenarios   ☐ Selecting scenarios

☐ Developing specifications   ☐ Writing reference documentation

☐ Other (please specify)

[ ]

10. Thinking of all workgroups in which you have participated, how well do you feel you were able to contribute?

	1 - not at all	2	3 - somewhat	4	5 - completely	N/A or Don't know
During scenario development?	○	○	○	○	○	○
During scenario selection?	○	○	○	○	○	○
During specification development?	○	○	○	○	○	○
During specification review?	○	○	○	○	○	○
During specification finalization (includes implementations)?	○	○	○	○	○	○
Final specification promotion (includes writing reference documentation)?	○	○	○	○	○	○
Overall, throughout the whole process?	○	○	○	○	○	○

11. Considering your contributions to the workgroups in which you have participated, is there anything you'd like to add?

[ ]

Participants - Tools and Collaboration

12. How useful have you found the following tools (either provided by open-services.net, or by workgroup participants) for workgroup collaboration?

	1 - not at all	2	3 - somewhat	4	5 - essential	N/A or Don't know
Mailing lists	○	○	○	○	○	○
Forum	○	○	○	○	○	○
Conference call	○	○	○	○	○	○
Direct email	○	○	○	○	○	○
Screen sharing	○	○	○	○	○	○
Wiki	○	○	○	○	○	○

13. Considering the collaborative effort of the workgroups in which you have participated, is there anything you'd like to add?

14. Which additional tools do you think would be useful for workgroup collaboration?

☐ Calendar

☐ Real-time collaborative editor (e.g. Google Docs)

☐ Instant Messaging/IRC

☐ Other (please specify)

☐ Blog

☐ Planner

☐ Work item/issue tracker

Participants - Outcomes

15. Considering specifications that have been finalized by workgroups in which you participated, how well do you think the final specification:

	1 - not at all	2	3 - somewhat	4	5 - completely	N/A or Don't know
Addressed the scenarios the workgroup selected at the beginning?	○	○	○	○	○	○
Met the needs of your organization?	○	○	○	○	○	○
Met the needs of the industry?	○	○	○	○	○	○

16. Considering specifications that you have contributed to that have been finalized, is there anything you'd like to add?

[text box]

17. Considering your experiences participating in workgroups, how likely are the following?

	0 - not at all likely	1	2	3	4	5 - somewhat likely	6	7	8	9	10 - certain
You would recommend your peers (in your organization and beyond) to join a workgroup.	○	○	○	○	○	○	○	○	○	○	○
You will continue to participate in the workgroup(s) you've identified above.	○	○	○	○	○	○	○	○	○	○	○
You would join a new workgroup covering a topic relevant to you.	○	○	○	○	○	○	○	○	○	○	○

18. Is there anything you'd like to add regarding your experiences participating in workgroups?

[text box]

Have you implemented OSLC?

*19. Have you implemented any OSLC specifications?

○ Yes – as a consumer

○ Yes – as a provider

○ Yes – as both a provider and a consumer

○ Not yet – I expect to soon

○ Not yet – I am considering/investigating it

○ No

Implementers - Specifications

20. Which OSLC specifications have you implemented as a consumer?

☐ Architecture Management v1

☐ Architecture Management v2

☐ Asset Management v1

☐ Asset Management v2

☐ Change Management v1

☐ Change Management v2

☐ Core v1

☐ Core v2

☐ Quality Management v1

☐ Quality Management v2

☐ Requirements Management v1

☐ Requirements Management v2

☐ Software Configuration Management v1

21. Which OSLC specifications have you implemented as a producer?

☐ Architecture Management v1

☐ Architecture Management v2

☐ Asset Management v1

☐ Asset Management v2

☐ Change Management v1

☐ Change Management v2

☐ Core v1

☐ Core v2

☐ Quality Management v1

☐ Quality Management v2

☐ Requirements Management v1

☐ Requirements Management v2

☐ Software Configuration Management v1

Implementers - Your Experience

22. What were the primary reasons for implementing the specification?

☐ To integrate established tools with a product my company purchased

☐ To integrate my product with 3rd party products

☐ To integrate products my company produces

☐ Other (please specify)

☐ To integrate two (or more) 3rd-party products

☐ To support specification finalization

23. How would you rank the ease with which you accomplished the following?

	1 - only with herioc effort	2	3 - average effort	4	5 - trivial effort	N/A or Don't know
Understood the concepts of Linked Data	○	○	○	○	○	○
Understood the scenarios, and how they were, addressed by the specification	○	○	○	○	○	○
Understood and could call a RESTful API	○	○	○	○	○	○
Understood and could implement a RESTful API	○	○	○	○	○	○
Understood and could write SPARQL queries	○	○	○	○	○	○
Understood and could process SPARQL queries	○	○	○	○	○	○
Implemented and OSLC Consumer	○	○	○	○	○	○
Implemented and OSLC Producer	○	○	○	○	○	○

24. Considering the ease with which you implemented the specification, how did the following help or hinder you?

	1 - more trouble than worth	2	3 - somewhat	4	5 - surpassing all expectations	N/A or Don't know
Development tools to assist OSLC developers	○	○	○	○	○	○
Use of mailing lists and forums to get assistance and clarification from workgroup members	○	○	○	○	○	○
Access to test suites (potentially existing implementers of the "other side")	○	○	○	○	○	○
Tutorials on open-services.net	○	○	○	○	○	○
Your own experience in the specification development process	○	○	○	○	○	○
Other (please specify below)	○	○	○	○	○	○
Scenario descriptions and other documents developed by the workgroup	○	○	○	○	○	○
Final specification document	○	○	○	○	○	○
Access to a reference implementation	○	○	○	○	○	○

Other (if ranked above)

[   ]

25. Considering your experience implementing specifications, improvements in which area(s), would help you the next time you implement a specification?

☐ Access to a reference implementation

☐ Access to test suites (potentially existing implementers of the "other side")

☐ Development tools to assist OSLC developers

☐ Final specification document

☐ Personal experience in the specification development process

☐ Scenario descriptions and other documents developed by the workgroup

☐ Use of mailing lists and forums to get assistance and clarification from workgroup members

☐ Other (please specify)

[   ]

26. Considering your experience implementing specifications, improvements in which area(s), do you think, would help someone else do the same thing with greater ease?

☐ Access to a reference implementation

☐ Access to test suites (potentially existing implementers of the "other side")

☐ Development tools to assist OSLC developers

☐ Final specification document

☐ Personal experience in the specification development process

☐ Scenario descriptions and other documents developed by the workgroup

☐ Use of mailing lists and forums to get assistance and clarification from workgroup members

☐ Other (please specify)

[   ]

27. Considering your experience implementing specifications, is there anything else you would like to add?

[   ]

Implementers - Other Integration Technologies

28. What other integration technologies have you used / do you use?

☐ CORBA   ☐ OSGi

☐ Custom/proprietary API   ☐ SOAP

☐ ESB

☐ Other (please specify)

[   ]

29. Which integration technologies do you prefer?

	1 - not at all	2	3 - somewhat	4	5 - preference	N/A or Don't know
SOAP	○	○	○	○	○	○
ESB	○	○	○	○	○	○
CORBA	○	○	○	○	○	○
Custom/proprietary API	○	○	○	○	○	○
OSLC	○	○	○	○	○	○
Other (specify below)	○	○	○	○	○	○
OSGi	○	○	○	○	○	○

Other (if ranked above)

[   ]

30. Considering your OSLC integrations, in comparisons to other integrations, how would you rank them with respect to these software qualities?

	1 - poor	2	3 - average	4	5 - superior	N/A or Don't know
Security	○	○	○	○	○	○
Reliability	○	○	○	○	○	○
Reusability	○	○	○	○	○	○
Scalability	○	○	○	○	○	○
Debugability	○	○	○	○	○	○
Efficiency	○	○	○	○	○	○
Maintainability	○	○	○	○	○	○
Simplicity	○	○	○	○	○	○

31. Considering OSLC and other integration technologies with which you have experience, is there anything you would like to add?

[   ]

Implementers - Final Thoughts

32. Considering your experiences implementing specifications, how likely are the following?

	0 - not at all likely	1	2	3	4	5 - somewhat likely	6	7	8	9	10 - certain
You would choose to implement another OSLC specification, if another became relevant to your work?	○	○	○	○	○	○	○	○	○	○	○
You would contribute scenarios to expand and/or improve a specification you have implemented?	○	○	○	○	○	○	○	○	○	○	○
You would contribute scenarios towards a new OSLC specification to address an integration type that is not currently addressed by OSLC?	○	○	○	○	○	○	○	○	○	○	○

33. Is there anything you'd like to add regarding your experience implementing specifications?

Do you use OSLC integrations?

*34. Do you use, or have you used, a software solution that is integrated using OSLC?
[
If you're not sure, take a look at some of the software that implements OSLC here:
http://open-services.net/software/
]

○ Yes, currently   ○ Yes, but not anymore   ○ No   ○ Don't know

End-users

35. Where have the OSLC integrations you've used come from?

☐ Built-in to 3rd-party software   ☐ Don't know

☐ Custom-built integration   ☐ Publically-available adapter to 3rd-party software

36. Considering your experience using products integrated with OSLC, to what degree do you agree with the following statements?

	1 - not at all	2	3 - somewhat	4	5 - completely	N/A or Don't know
The integration gives me improved traceability across artifacts and through my process.	○	○	○	○	○	○
The integration saves me time and effort.	○	○	○	○	○	○
It was easy to start using the integration.	○	○	○	○	○	○
I use the delegated UI (hover details) feature regularly	○	○	○	○	○	○

37. Considering your experience using OSLC integrations, is there anything else you would like to add?

Demographic Questions

38. In what country do you reside?
(sorted by TLD)

[dropdown ▼]

39. How many years of relevant professional experience do you have?

○ None

○ Less than 2 years

○ 2-5 years

○ 6-10 years

○ 11-15 years

○ 16-20 years

○ More than 20 years

40. Which of the following most closely describes your industry?

○ Aerospace & Defense

○ Automotive

○ Banking

○ Chemicals & Petroleum

○ Computer Services

○ Consumer Products

○ Education

○ Electronics

○ Energy & Utilities

○ Exclusions

○ Financial Markets

○ Government, Central/Federal

○ Government, State/Provincial/Local

○ Healthcare

○ Industrial Products

○ Insurance

○ Life Sciences

○ Media & Entertainment

○ Professional Services

○ Retail

○ Telecommunications

○ Travel & Transportation

○ Wholesale Distribution & Services

41. What is your best estimate of how many employees work at your organization?

○ Individual, not affiliated with an organization

○ <5

○ 5-9

○ 10-19

○ 20-49

○ 50-99

○ 100-249

○ 250-499

○ 500-999

○ 1000-2499

○ 2500-4999

○ 5000-9999

○ 10000-25000

○ >25000

42. Which of these titles best fits your role in the organization?

○ Business Executive

○ Business Manager/Professional

○ Chief Executive Officer

○ Chief Information Officer

○ Education Professional

○ Government Leader/Professional

○ Investor

○ IT Manager

○ IT Professional

○ Press/Analyst

○ Prospective Employee

○ Student

Other (please specify)

[   ]

Final Thoughts

43. Thinking about OSLC, in general, Is there anything else you would like to add?